



CONFERENCE OVERVIEW

DAY TOPIC

1 **Redefining Risk in Energy & Cold Chain Logistics**

SUBTOPICS

Building Loss Adjusting Capacity for the East African Energy Boom.

Tech-Aided Optimization:
Best Practices in Cold chain management.

Strategic Claims Management for Perishable Goods

Tactical Subrogation, Recoveries & Documentation for Perishable Goods

Technical Symposium II

2 **Flood Risk, Fire Insurance & Mitigation**

Fire insurance & Risk mitigation
Business Interruption

3 **Innovation & challenges**

Emerging Trends in Financial Fraud
Cybersecurity and Insurance Against Financial Systems Fraud
Closing the gap: AI in motor fraud detection

Sponsors



Harnessing Strategic Risk for Enterprise Certainty



Theme:
**Harnessing Strategic Risk
for Enterprise Certainty**

Why you should attend this Conference

- **Harnessing Strategic Risk for Enterprise Certainty**
- **Networking with professionals and industry leaders**
- **Practical tools and solutions to strengthen your organization**
- **Inspiration for sustainable growth and collaboration.**



ABOUT IARS

The Institute is a non-profit professional body whose primary mandate is furthering professional education and practice, bringing together professionals serving within the insurance industry. Since its inception in 2001, the Institute has represented the interests of its members and offered training programs aimed at advancing professionalism within the represented professions in Loss Adjusting, Risk Surveying, Motor Assessment, Insurance Investigation, and the wider field of Insurance.

As the host of this transformative conference, we are excited to bring together thought leaders, practitioners, and stakeholders from across industries to explore innovative solutions and foster connections that drive the future of business resilience.



Harnessing Strategic Risk for Enterprise Certainty

IARS MEMBERS



IARS PAST CONFERENCE



CHAIRMAN WELCOME



Mr. Joseph Kamomoe, MBA, CII, CSP
Chairman IARS

Distinguished Delegates, Esteemed Guests, and Industry Pioneers

On behalf of the Institute of Loss Adjusters & Risk Surveyors (IARS), it is my profound honor to welcome you to the commencement of our 20th Annual Conference.

Two decades have passed since we first inaugurated this forum. We stand at this significant milestone today only because of the unwavering commitment and collective expertise of the professionals gathered in this room.

In a special way, I would like to express our deepest gratitude to our Lead Sponsor and Regulator, the Insurance Regulatory Authority (IRA). Their unwavering technical and financial partnership has been the anchor of this 20th-anniversary milestone, enabling the Institute to fulfill its mission and vision.

In that regard, I am profoundly honored to welcome the Commissioner, Mr. Godfrey Kiptum, as our Chief Guest. Mr. Commissioner, we thank you for your visionary leadership, for journeying with this Institute, and for the IRA's generous patronage, which has made this premier event a reality.

I would also like to recognize and appreciate our auxiliary sponsors: Definite Assurance Company Ltd, the College of Insurance, and Kenya-Re. Thank you for partnering with us and for your generous support that will make this event a success.

Furthermore, this year's assembly is truly historic. For the first time in our history, we are privileged to host the President of the Chartered Institute of Loss Adjusters (CILA), Mr. Hugh Kennaway, along with Vice President Melissa Cunningham and distinguished representatives from W.E. Cox UK. Your presence here bridges the East African market with the global stage, adding immeasurable technical depth to our deliberations and reinforcing our standing within the international community.

In a landscape defined by rapid technological shifts and increasingly complex regulatory frameworks, the insurance industry remains the understated backbone of economic prosperity. Our role in safeguarding assets is not merely a service; it is a fundamental prerequisite for global stability.

United by our theme, "Harnessing Strategic Risk for Enterprise Certainty," we gather to redefine risk as a mechanism for resilience. We are shifting the narrative

CHAIRMAN WELCOME

from merely "managing" risk to mastering it as a catalyst for sustainable growth.

Over the next three days, this forum will serve as a high-caliber laboratory for pioneering concepts, convening the finest minds from financial services, global supply chain logistics, energy, and information technology. Our agenda has been strategically curated to address the most pressing challenges of our era:

Day 1: Redefining Risk in Energy & Cold Chain Logistics

We dive into the technical core of building East African capacity, exploring tech-aided optimization, claims management for perishable goods, and the tactical nuances of subrogation.

Day 2: Climate and Property Resilience

We will tackle the escalating challenges of flood risk and fire insurance, focusing on robust mitigation strategies and the critical protection of Business Interruption interests.

Day 3: Innovation and the Digital Frontier

We conclude by looking forward—exploring the intersection of Cybersecurity and the transformative power of AI in detecting and eliminating motor insurance fraud.

Beyond our plenary sessions, I invite you to experience the kinetic energy of Nairobi, our vibrant "City in the Sun." As a global diplomatic hub and the regional headquarters of the United Nations, Nairobi is a technological powerhouse nestled between the lush Karura and Ngong forests—a testament to progress that has never lost its soul.

It remains the only capital on Earth where one can witness a lion on the hunt against the silhouette of a modern skyline. From our world-class infrastructure and luxury hospitality to our renowned culinary scene and live music, Nairobi offers legendary warmth. As you explore the unique charm of our city, we simply ask that you remain mindful of your surroundings and observe standard security protocols to ensure your visit remains as seamless as it is memorable.

We wish you a deeply productive conference and hope you forge enduring professional bonds during your stay in Kenya.

May God keep you safe throughout this transformative period.

Welcome to Nairobi.

[Joe Kamomoe](#)

CHAIRMAN INSTITUTE OF LOSS ADJUSTERS & RISK SURVEYORS (IARS)

SPEAKER PROFILE



Mr. Hugh Kennaway

The President - Chartered Institute
of Loss Adjusters (CILA)

Hugh Kennaway leads global downstream business. He is a Chartered Insurer and Fellow of the Chartered Institute of Loss Adjusters where he is the current President (2025/2026). Hugh has as 35 years' adjusting experience, principally in the London market, Middle East, North and West Africa, Europe, Commonwealth of Independent States, Canada and the Russian Federation.

During his career, Hugh has handled many high-profile claims on operational and construction policies, with a particular focus on the power, downstream oil and gas and petrochemical industry sectors in addition to large industrial facilities, covering both property damage and consequential loss aspects.

SPEAKER PROFILE



Melissa Cunningham FCA, FCILA, FUEDI-ELAE

Deputy President - Chartered Institute
of Loss Adjusters (CILA)

Melissa is a Senior Vice President in Marsh's Forensic Accounting and Claims Services business, based in London. As a dual qualified Chartered Accountant and Chartered Loss Adjuster, she brings a perspective that covers both these aspects of insurance losses in property damage and business interruption (BI). An acknowledged expert specialising in cyber, business interruption, and casualty claims, she has led pre- and post-loss engagements across all industries worldwide, including some of the market's most significant claims events.

Melissa has twenty years' experience in forensic accounting, audit and insurance. She currently leads the pre- and post-loss Business Interruption Practice for Marsh, and has previously worked at some of the industry's largest firms including Deloitte, Aon and MDD Forensic Accountants.

She has received two of the Chartered Institute of Loss Adjusters' prizes for best examination performance and is currently Deputy President of the Institute. Until 2026 she also chaired the Claimant Special Interest Group, supporting policyholder-facing adjusters and their interests. She has presented at CILA conferences, technical days and webinars on a variety of BI-related topics.

SPEAKER PROFILE



Mr. Fabian Ono

Head of Engineering & Facilities
Cold Solutions Kenya Ltd.

Fabian is a seasoned Engineering and Projects Management professional with over 17 years of experience in manufacturing, process engineering, and capital project execution across leading FMCG organizations in Africa.

He currently serves as the Head of Engineering & Facilities at Cold Solutions Kenya, a leading cold chain infrastructure and logistics company specializing in temperature-controlled storage and distribution solutions for food, agriculture, and pharmaceutical products.

Fabian holds a Bachelor of Science in Mechanical Engineering from the University of Nairobi and is a member of the Project Management Institute. His strong blend of technical expertise and strategic leadership enables him to deliver high-impact engineering solutions that enhance operational efficiency and support sustainable business growth.

SPEAKER PROFILE



Captain Rajiv Thakar

Casualty and Complex Claims Director,
W E Cox Claims Group (Europe) Limited.

Captain Rajiv Thakar joined W.E. Cox Claims Group in 2017, having previously worked extensively in the marine claims market. Before transitioning ashore, he spent sixteen years at sea, serving on tankers and OBO vessels with command experience.

He holds a Masters in Maritime Law from the prestigious University of Southampton and is a Fellow of the Chartered Institute of Arbitrators (FCIArb) as well as a CEDRAccredited Mediator.

Captain Thakar manages and advises on all aspects of major marine casualties, including Salvage, General Average, Cargo Claims, Recoveries and Settlement, with a strong focus on cost control. He has represented clients in arbitrations, mediations, and court proceedings in England and various international jurisdictions, securing significant recoveries in cases involving fire, explosion, collision, grounding, sinking, capsizing, charterparty disputes, machinery failures, rudder and propeller damage, heavy weather allegations, piracy, cargo loss or contamination, shortages, fraud, and more.

Combining practical seagoing experience, specialist legal expertise from his LL.M. in Maritime Law, and strong investigative and negotiation skills, he excels in developing and presenting complex cases involving unseaworthiness, deviation, and other contractual breaches. He has a proven record of overcoming the "fire," "negligence in navigation and management," and "perils of the sea" defences under the Carriage of Goods by Sea Act / HagueVisby Rules.

SPEAKER PROFILE



Mr. George Odinga

General Manager, Reinsurance and Underwriting
Old Mutual General Insurance Kenya

George Odinga is an accomplished insurance professional with over 20 years of leadership experience in the insurance and reinsurance sectors. Currently, he serves as the General Manager for Reinsurance and Underwriting at Old Mutual General Insurance in Kenya. George is a certified Chartered Insurer (ACII, AIK) and is renowned for his ability to drive operational transformation and enhance performance within the insurance industry, particularly in Kenya and South Sudan.

Career Highlights:

- **Previous Role:** Chief Operating Officer at Britam General Insurance, where he was instrumental in operational transformation and the company's regional growth initiatives.
- **Industry Contributions:** Active member of the Reinsurance and Engineering Technical Committees of the Association of Kenya Insurers (AKI). He has also participated in numerous international insurance workshops and executive programs, showcasing his commitment to industry advancement.

Qualifications:

- **MBA** - University of Nairobi
- **Bachelor of Commerce (Insurance)** - University of Nairobi
- **Chartered Designation (ACII)** - Chartered Insurance Institute, UK

Professional Memberships:

- Associate Member of the Chartered Insurance Institute (ACII)
- Associate Member of the Insurance Institute of Kenya (AIK)

SPEAKER PROFILE



Mr. Manuel Rebelo Da Silva

MSc Eng (Mech) CNPR FUEDI – ELAE
Regional Director – Africa, Advanta Global Services

Manuel has a rich work history, spanning from his role as an Independent Engineer from 1996 to 1999 to his current position at Advanta Global Services since 2006. His specialties include Industrial All Risks, Energy, Machinery Breakdown, CAR/EAR, Business Interruption, and ALOP/DSU. He holds a MSc Eng (Mech) with a specialization in Industrial Management, an MA in Sustainable Energy Systems from MIT, and a PgDip in Energy Management.

As a member of IILA and Chartered Loss Adjuster, Manuel brings 27 years of experience working for insurers and reinsurers across Europe, Africa, North and South America. He excels in handling high-value and complex property and engineering losses with a focus on BI/ALOP at Advanta. Currently serving as the Regional Coordinator for Africa and Liaison Adjuster for Portuguese-speaking countries. Manuel is also recognized as an invited lecturer/speaker by reinsurers, insurers, and national insurers associations for engineering and property courses, forums, and seminars.

SPEAKER PROFILE



Mr. Boniface M. Nzinga

Managing Director, General Adjusters Group

Boniface Nzinga is a Bachelor of Commerce (Insurance) graduate of Nairobi University. He holds a Masters in Business Administration (MBA) from Jomo Kenyatta University of Agriculture and Technology (JKUAT). After graduating in 1993, he joined Secupark Ltd where he trained as an Investigator/Loss Adjuster. He moved to GAB Robins in 1994, initially as a Marine Surveyor but subsequently switched to Loss Adjusting in 1996. He is an Associate of the Chartered Insurance Institute of UK (CII) and an Associate of the Chartered Institute of Arbitrators (ACI.Arb). He is also an Associate of the Chartered Institute of Loss Adjusters – UK (ACILA).

SPEAKER PROFILE



Rosemary Koech - Kimwatu
KCB Head of Data Protection

Rosemary is an Advocate of the High Court of Kenya whose practice focuses on public policy as well as legal and regulatory affairs in the legal tech space.

Rosemary is the Head of Data Protection at KCB Group. She has over the years contributed policy initiatives in fintech, financial services and the wider technology ecosystem and is a recipient of a number of industry awards including the year 2025 Data Guardian Award by ISACA and a Stevie award for her contribution to policy development in the fintech and the financial services industry.

Rosemary is also an alumnus of the US State Department IVLP program. She is a member of the Law Society of Kenya, Data Privacy and Governance Society of Kenya and currently serves as a board member at the Association of Fintechs in Kenya, the Kenya Network Information Agency and KICTANet.

SPEAKER PROFILE



Mr. Jacob Omany
Gallagher Regional Director
Eastern & Horn of Africa

Jacob Omany is a risk and insurance practitioner focused on emerging and specialty risks, including cyber, financial lines, casualty, and other complex classes of insurance.

Within the field of cyber insurance, he works closely with insurers and industry partners to design practical solutions that strengthen organizational resilience and governance, helping reduce losses. He is known for bringing clear, grounded insights to industry discussions and for helping leadership teams connect insurance, cybersecurity, and day to day risk management in a way that works in real operations.

Jacob currently serves with Arthur J. Gallagher, a leading global reinsurance brokerage firm. Based in the DIFC in Dubai, he oversees the firm's Eastern Africa portfolio and continues to champion smarter, more effective ways organizations can protect themselves in our evolving risk landscape.

SPEAKER PROFILE



PETER MZUNGU, CFE, DIPCII (Claims)

Motor assessor and Certified Fraud Examiner

Peter Mzungu is a seasoned Motor Assessor and Certified Fraud Examiner with over 25 years of experience in motor assessments, loss adjustment, and insurance fraud investigations across Africa.

He began his career in 1997 with Safety Surveyors Limited and has since held senior roles including Branch Manager at Toplis and Harding International Ltd, Mombasa, and Operations Superintendent at Kibmat Loss Assessors. He has handled complex local and international assignments across multiple African countries, working with global firms such as AIG and Alexander Forbes.

Peter currently serves as Senior Assistant Manager, Motor Assessments and Investigations at ICEA Lion Insurance Company Ltd. He holds a DIPCII (Claims) qualification and earned the Certified Fraud Examiner (CFE) credential in 2015.

He has contributed to industry standards through the Association of Kenya Insurers (AKI) and KEBS, and is actively involved in training on emerging vehicle technologies, including electric and LPG-powered vehicles.

A recognized thought leader in motor insurance fraud, Peter is a frequent speaker at regional and international conferences, including the IARS Conference, Africa Annual Summit, and industry forums across Africa.

MASTER OF CELEMONY



JEFF NJUKI KANYARI a.k.a 'Mr Nyuki'

Jeff 'Nyuki' Kanyari is a professional Master of Ceremonies a.k.a 'Corporate Conductor' with over 10 years of experience in the insurance and marketing sectors. Known for his sharp wit, enthusiasm, gamesmanship and ability to simplify complex technical themes, Jeff has successfully hosted events for leading organizations in a variety of fields such as Christ Is The Answer Ministries, ICEA LION Group, Africa Connect Series and National Coalition on Freedom of Expression and Content Moderation (FECOMo)

Jeff specializes in brand/product launches, seminars and technical workshops and corporate parties, ensuring every segment runs with precision while keeping the audience fully engaged through interactive storytelling. Beyond the stage, Jeff is a multi-talented human with a passion for providing solutions in insurance, sound engineering, event planning and management and food and catering.

When not conducting the stage, Jeff can be found exploring the best hiking trails, camping, skylarking or cycling. Depending on the weather, you may find him at a local coffee shop reading a book.

VENUE

KENYA SCHOOL OF MONETARY STUDIES (CBK)



We are delighted to invite you to our upcoming conference, “Harnessing Strategic Risk for Enterprise Certainty” hosted at the **Kenya School of Monetary Studies (CBK) Nairobi, Kenya**, in May 6th-8th 2026. The Conference Facility is a modern, purpose-built venue designed to host high-level conferences, workshops, and executive retreats in a serene and professional setting. Renowned for its beautifully designed conference halls, the facility offers flexible meeting spaces equipped with modern amenities that support productive discussions, presentations, and large-scale events. The calm, well-maintained environment creates an ideal balance between focus and comfort for delegates.

Guests at the **Kenya School of Monetary Studies** also enjoy excellent hospitality services. The facility is known

for its good food, with well-curated meals that cater to diverse tastes and dietary needs. On-site accommodation is comfortable and convenient, allowing participants to stay close to meeting venues and maximize their time. For relaxation after a long day of sessions, the facility features a swimming pool and tranquil outdoor spaces that encourage rest, networking, and informal conversations.

Adding to its appeal is the facility’s close proximity to Nairobi, Kenya’s capital city. This strategic location makes it easily accessible while still offering a quiet retreat away from the city’s bustle. With its blend of modern infrastructure, quality service, and a prime location, the **Kenya School of Monetary Studies** Conference Facility stands out as a premier destination for conferences and professional gatherings in Kenya.

Your next big idea starts here!

Harnessing Strategic Risk for Enterprise Certainty

VENUE

KENYA SCHOOL OF MONETARY STUDIES (CBK)



Accommodation Bookings:

Rosemary Kuthii

Email: KuthiiR@ksms.or.ke

Mention the conference when booking



MOTOR INSURANCE

Get comprehensive coverage that keeps you moving with complete peace of mind. From personal cars and motorcycle to your entire commercial fleet, we protect your vehicles and your business on every journey



NON-MOTOR INSURANCE

Protect your assets, liabilities, and ambitious projects from unexpected risks. Our diverse range of covers—from property and aviation to bonds and special classes—provides a solid foundation for your business to grow with confidence



Definite
ASSURANCE

CORPORATE MEDICAL INSURANCE

Safeguard your team's health and your company's productivity with our all-inclusive corporate medical plans. We provide quality healthcare coverage for your employees and peace of mind for you, ensuring a healthier, happier workforce.



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Absa Towers, 1st Floor, Loita Street, Nairobi

Harnessing Strategic Risk for Enterprise Certainty



COLLEGE OF INSURANCE *Driven by distinction*



The **College of Insurance** is located in the South C area of Nairobi adjacent to the Nairobi National park. It is about six kilometers from the city centre. It is easily accessible through the Bellevue exit of Mombasa Road as one heads into the city centre.

Training Programmes

In order to achieve its objectives the College offers: -

- Short and management courses
- Professional courses in insurance and information technology.
- Customized in house training programmes locally and in neighbouring countries.

The College also organizes seminars and discussion forums on topical issues in the Insurance industry. Such seminars are normally announced in the press from time to time.

**Admissions done in
January and July Every Year**

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- BUSINESS NETWORKING
- SOCIAL NETWORK
- TECHNICAL SKILLS
- MEDIA
- CREATIVE
- FINANCE
- INVESTMENT
- CULTURE



SERVICE WITH ETHICS

**INSTITUTE OF LOSS ADJUSTERS
& RISK SURVEYORS**

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